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CERTIFIED STORES AND STOCK CONTROLLER

VCARE VALUE CHAIN APPLICATIONS
CANADA RESEARCH & EDUCATION





GET RECOGNIZED PROGRAM OBJECTIVE

The aim of **Certified Stores and Stock Controller** training is to provide the foundation skills and knowledge in stores operations and stock control.

Certified Stores and Stock Controller is designed to help you develop an understanding of :

- ▶ Introduction to Stores and Stock Control
- ▶ Stores Safety and Security
- ▶ Store Operations
- ▶ Stock Identification and Stock Control
- ▶ Stock Movement



WELCOME TO VCARE

Discover Next Generation Learning with VCARE

At VCARE we know that there is much more than just offering content-based training, more to learn from the experience of seasoned professionals, more to being a smart worker rather than a hard worker, more to sharing best practice and excelling toward a professional career. At VCARE we try to mix and match quality training with proven experience in all of our programs.

VCARE in association with its international affiliates is able to offer a wide range of training and education programs to help you grow and excel in your career.

Whether you are just beginning your career or you are a seasoned professional you can never know enough. At VCARE we subscribe to the notion that education and training is a life long journey.

INNOVATIVE LEARNING METHODS

We offer a unique approach to achieving a qualification, tailoring studies to our learners' in accordance with their needs and requirements. We promote best practice and high standards in industry, working to support and assist business and individuals through the implementation of blended learning.

ABOUT PROGRAM

Operating within a store's environment and managing the large quantities and value of stock is a competitive advantage in today's dynamic economy. Gaining this competitive advantage requires being able to identify the various operations within the store and recognizing the need to implement continuous improvement initiatives to make a store more productive. Being able to identify different categories of stock and knowing how to best ensure the right material is in the right place at the time it is needed.

This program is designed to increase knowledge of the role of the store, the functions of the store personnel, how stock is managed and moved into through and out of the store either to an internal customer or an external customer.

The program covers the role of the store in the 21st Century, how the store fits into the greater supply chain, the roles and responsibilities of those that work in a stores environment, the need for safety and security of both personnel and stock, the receipt, storage and issuing of stock, as well as the proper management of a company's valuable assets. Each of which presents a challenge to those responsible.

COURSE OUTLINE



MODULE 1 INTRODUCTION TO STORES AND STOCK CONTROL

- 1.1 Warehousing and Supply Chain Management
- 1.2 Roles, Responsibilities, and Relationships
- 1.3 Customer Service



MODULE 2 STORE SAFETY AND SECURITY

- 2.1 Risk and Safety Management
- 2.2 Warehouse Safety and PPE
- 2.3 Emergency Situations and Precautions



MODULE 3 STORE OPERATIONS

- 3.1 Stores Layout
- 3.2 Stores Productivity and Continuous Improvement
- 3.3 Materials Handling and Storage Equipment
- 3.4 Transportation



MODULE 4 STOCK IDENTIFICATION & STOCK CONTROL

- 4.1 Classifying and Coding Stock
- 4.2 Stock taking and Stock Audits



MODULE 5 STOCK MOVEMENT

- 5.1 Inbound Logistics
- 5.2 Stock Issues
- 5.3 Stock Returns
- 5.4 Reverse Logistics
- 5.5 Distribution Management



PERFECT PROGRAM FOR

- **Stores and stock personnel**, particularly those at a supervisory level tasked with managing a stores environment
- **Stock controllers**, those entrusted with the management of a company's financial investment in stocks, and stock levels
- **Individuals wishing to enhance their knowledge** of stores and stock methodologies
- **Career starters** wishing to make stores and stock control a career within the supply chain



COURSE INCLUDES

- **40 classroom hours** led by an experienced supply chain management expert.
- **Text book**
- **Work book with power point visuals**, outcomes, summaries and key terms
- **Glossary of terminology**
- **Self assessment** questions for each module
- **2 hours program** review.
- **Multiple choice exam** (60% minimum pass mark)
- **International Certification** from VCARE, Inc.



ONLINE PROCTORED FINAL EXAM

Duration	180 Mins
Questions	100 - Multiple Choice
Examination	Online
Passing Criteria	60%



ASSESSMENT CRITERIA

Certified Stores and Stock Controller Body of Knowledge

Introduction to Stores and Stock Control	10%
Stores Safety and Security	15%
Store Operations	25%
Stock Identification and Stock Control	20%
Stock Movement	30%



ABOUT THE COURSE

- **Pre-Requisites**
None
- **Delivery Methodology**
Online & Face To Face
- **Course Language**
English
- **Workshop & Exam Session Fee**
US\$ 1,450



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VCARE was founded in 2018 with the vision to become the world class leader in research and education in the field of value chain management. **VCARE** is partnered with many International affiliates around the globe. This enables us to provide our clients with internationally recognized accredited qualifications and research opportunities in the ever-evolving field of value chain management.

At **VCARE** we know that there is much more to be gained by choosing us as your mentor in developing your value chain expertise.

At **VCARE** we have a dedicated research and development team devoted to developing value chain courseware embracing all the latest technology and managerial skills. In addition we have the expertise to analyze a company's needs, and develop training and education interventions to help companies to close the gap and fulfill the needs.

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www.vcare.ca
customerdesk@vcare.ca



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Transights
W: www.tran-sights.com | E: info@tran-sights.com
Phone: +2010 50 366 788